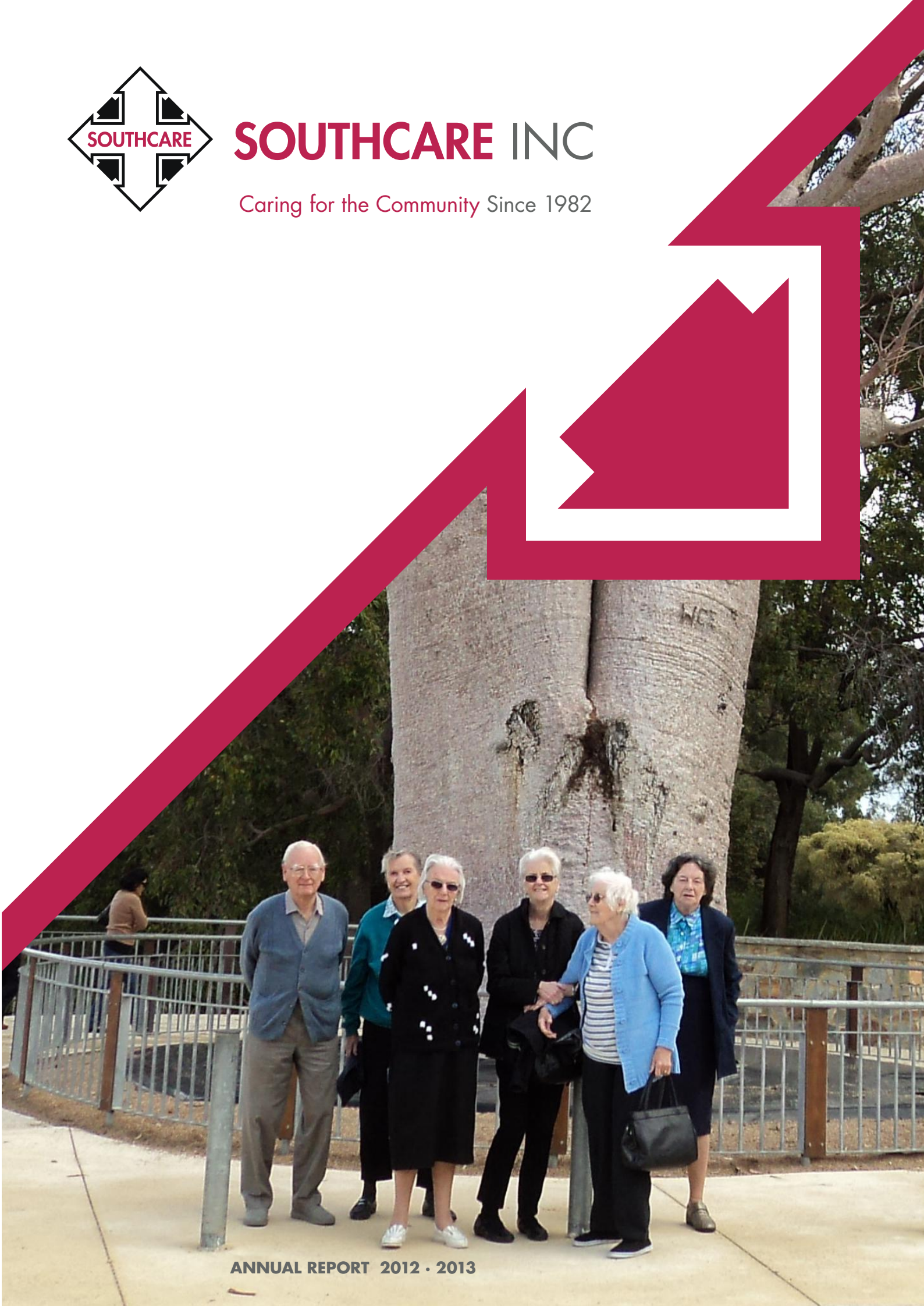
SOUTHCARE INC

Caring for the Community Since 1982



ANNUAL REPORT 2012 · 2013

SOUTHCARE INC

ANNUAL REPORT 2012/2013

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OUR VISION

Southcare will be recognised as a leading agency in services that support the wellbeing of people in need in the local community.

OUR MISSION

To offer caring services to the residents of the local community, assisting them to enhance their quality of life.

OUR VALUES

Southcare is motivated by Christian caring and modelled on Christian values of:

QUALITY

INTEGRITY

RESPECT

EMPATHY

COOPERATION

BOARD

The Board establishes the strategic direction for Southcare and is formed from representatives of Southcare member groups comprising Churches and Service Clubs in the City of South Perth.

The Board meets bi-monthly and is responsible for the good governance of Southcare, ensuring Southcare has clear goals and services and funds are managed in a transparent, effective, efficient and accountable manner.

BOARD GOVERNANCE PATRON

Mrs Ruth Reid

BOARD MEMBERS 2012-2013

Mr John Hardwick	Chairperson
Mr Kevin Trent	Vice Chairperson South Perth/Burswood Rotary Club
Mr Les Ozsdolay	Treasurer
Mrs Helen Moore	Secretary
Ms Julie Ham	Soroptimists International of South Perth
Mrs Sue Doherty	South Perth Uniting Church
Mr John Dodman	Como Rotary Club
Ms Marguerita Pawle	Holy Family Catholic Church/Rotary Club of Mill Point
Mr Lindsay Yeomans	Manning Uniting Church

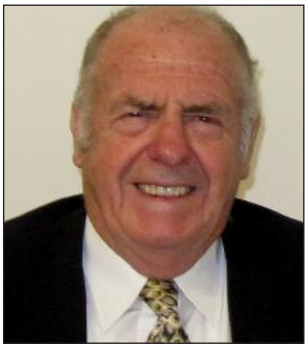
AGENCY MANAGEMENT

The Board has delegated day-to-day management of the agency to the CEO who takes responsibility for organisational performance. The CEO ensures that programs and services meet the outcome, output and quality requirements of the funding bodies and operate in accordance with contractual obligations as well as the policies and procedures of Southcare. The CEO also fulfils the role of Executive Officer to the Board. The CFO manages the organisation's financial and administrative systems including maintenance of all financial records, budget development and financial reporting. The CFO also provides financial advice to the CEO and Board.

LEADERSHIP and MANAGEMENT

Dr Nicola Howe	Chief Executive Officer (CEO)
Mr Wynton Maddeford	Chief Financial Officer (CFO)
Ms Vicki Morrell	Manager Volunteers and Community Partnerships
Mrs Nola Pendlebury	Manager Human Resources and OHS
Ms Georgina Hunter	Manager Community Home Support
Mr Garry Gower	Aboriginal Family Support Coordinator
Ms Wendy Champion	Financial Counsellor and Emergency Relief Coordinator
Mrs Bronwyn Chapman	Financial Counsellor and Emergency Relief (resigned August 2012)
Mrs Dolores Baker	Manager Community Home Support (role change May 2013)

Chairman's Report



These last twelve months have been marked by changes in the aged care industry as a result of legislative changes by the Federal Government. As part of the *Living Longer Living Better* aged care reforms, the Australian Government is significantly expanding home care to assist people to remain living at home for as long as possible, and to introduce more choice and flexibility for people receiving care at home through Consumer Directed Care (CDC). These reforms seek to enable clients to have greater control over their own lives by allowing them to make choices about the types of care and services they access and the delivery of those services, including who will deliver the services and when. This will no doubt mean many changes for the sector.

However the aged care sector is not new to change. The baby boomers are now well on the radar and are adding to the list of people who will benefit from Southcare's 'Home' support services. We are also seeing a situation where aged people are more healthy and active for a longer period of their lives. As a consequence, the demand for day centre care appears to be falling. The more typical senior citizens centres are able to satisfy people's needs for a longer part of their lives particularly when they can receive Southcare assistance to support them to remain independent in their own home.

Southcare is represented on the Boards of both the South Perth and Manning senior citizens centres. This working relationship enables all of us to work together to provide programs, activities and services relevant to individual needs. As people become frailer, our Day Centre care is able to offer a higher level of support.

In terms of our future, we are keeping all of our strategic options open to us. With the help of the Southcare Trust, we have been able to acquire the two remaining privately held properties on the western side of Bickley Crescent which are opposite our Church property. These purchases mean we have ownership of all of Bickley Crescent south of Pether Road, which gives us a solid basis for our future planning.

We have two young leaders who are participants on the inaugural Southcare Board Mentorship Program. This follows our significant partnering in an initiative to involve young professionals in the leadership and governance of the aged care sector. Dr Howe will speak more on this in her report.

We are fortunate in having a Board with very committed people. We are also fortunate in our CEO, Dr Nicky Howe and the management team. Nicky trains and motivates staff to achieve high standards.

Finally, I acknowledge all of our staff and particularly our volunteers. They are central to the help and assistance that Southcare provides to the community.

John Hardwick, Chairman

Chief Executive Officer's Report

It has been a very innovative, enjoyable and fulfilling year for Southcare and one that we aim to continue to build on. In particular, I am delighted to report that it has been a very good year for Southcare in relation to our key measures of Mission and Values, Programs and Services, Leadership (Governance and Management), People, Finance and Property and Community Partnerships.

With growing media and political attention focused on aged care, Southcare took the lead by having a conversation with Alicia Curtis, one of Australia's most experienced mentors of emerging young leaders. Together we discussed how young leaders could help shape the future of aged care.

Southcare understands that innovation starts with sharing conversations with people outside our usual networks and for aged care this can happen by talking with young people. We invited Baptistcare and MercyCare to join the team and together we developed a ground-breaking approach to contribute to the future leadership and governance of Aged Care. We received a Social Innovation Grant via the State Government for an innovative project titled 'Engaging Young Leaders on Aged Care Boards and Committees'. I have outlined the project and the achievements in the following pages. This project has enabled Southcare to expand our presence locally and nationally across both the aged care and community sectors.

The project also gave me great pleasure and a very steep learning curve working with Alicia Curtis who was the Project Manager. Alicia is an exceptional leader who worked tirelessly to ensure this project was a success. Through her hard work, Southcare was awarded the Aged and Community Services (ACSWA) 2013 Excellence in Care Awards for New Projects. His Excellency Mr Malcolm McCusker AC CVO QC, Governor of Western Australia, formally acknowledged her efforts via a letter after he launched the Engaging Young Leaders in Aged Care Online Toolkit at Southcare Central.

As part of this project, we implemented the Southcare Board Mentorship Program. Ashley Dawson and Alice Newport were successful in securing a place on the program and it has been a wonderful experience to support and mentor these exceptional young women who are actively contributing to Board governance.

Change is constant and last year was no different. Southcare implemented the required changes to ensure our staff, who work under the social and community services award received pay rises relating to the equal pay increase.

On 1st November 2012 the Australian Charities and Not-for-Profit (ACNC) Bill 2012 to establish a national charity regulator was passed. On Wednesday 26th June 2013 the Federal Government's five amended *Living Longer Living Better* Bills were passed. So we prepare for changes to our home care services and our governance and administration.

The development of Southcare Central saw the appointment of PDC Project Management Group. They have been working with us to progress identifying and evaluating development scenarios and opportunities that balance Southcare mission and goals with the highest and best use of the site.

During the year we welcomed two members to the Southcare Leadership Team. Wendy Champion was appointed to the role of Financial Counsellor and Emergency Relief Coordinator and brings to us her knowledge, skills and rich experiences of supporting those in need. Georgie Hunter was appointed to the role of Manager, Community Home Support. Her leadership skills and expertise in community aged care and quality were major factors in us achieving 18/18 for the Home and Community Care (HACC) Quality Audit. We farewelled Bronwyn Chapman who was a member of the Southcare Leadership Team and who provided Financial Counselling and Emergency Relief to many in our community, we thank her for her contribution.

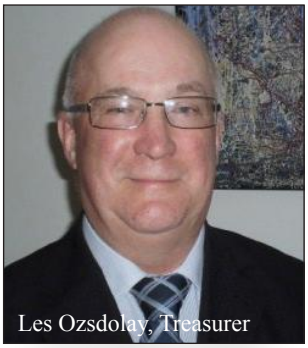
As of the 1st July 2013 we said good-bye to Moorditj Keila and Dena Gower, who undertook two key roles for Southcare. Dena held the position of Aboriginal Research Associate for the 'Drinking in the Suburbs' project. As well, she held the position of Coordinator for Moorditj Keila. Our 'good-bye' is held lightly, as Southcare and Moorditj Keila will continue the partnership that has been built up over our eight years together. I thank Dena for all that she has contributed to the community and for helping me and our staff to be more culturally aware of our 'Way of Being' with Aboriginal people.

I am very blessed to work with a group of people who form the leadership team of Southcare, collegially known as "SALT", the Southcare Advance Leadership Team, our amazing staff and our volunteers whose commitment to the work and the community is commendable. I thank our partners and the many individuals and groups in the community who provide vital support to the important work of Southcare.

I am appreciative of the members of the Southcare Board. I thank John Hardwick for his tremendous support of me. Our Board consists of a group of people who are open to innovation and change. They each utilise their skills, knowledge, and experience to ensure Southcare is governed effectively. They are all committed to improving the society in which we live and work and they support and guide me to be able to enact our vision and mission.

Dr Nicola Howe, CEO

Treasurer's and Chief Finance Officer's Report


Les Ozsdolay, Treasurer

Wynton Maddeford, CFO

It is pleasing to report that Southcare Inc (Southcare) has returned another surplus in trading operations during the 2013 financial year and the reported surplus of $366k is an increase of $156k when compared with the previous year's surplus of $210k.

This improved financial performance is mainly due to significant improvement in operational efficiencies and effectiveness in relation to the HACC Day Centre program and the EACH and EACH Dementia programs.

This significant improvement in operational and financial efficiency was achieved through the efforts of the Senior Administrative Management team (SALT) lead by our CEO, Dr Nicky Howe and all our administrative and support workers and volunteers.

We would like to take this opportunity to thank in particular the members of the Accounts and Finance team namely Ms Edith Liu, Ms Yook Lin Ng and Ms Trish Bavich for their work and assistance during the past year. All these staff have been with Southcare for a considerable period of time and their experience, dedication and professional discharge of their duties has ensured that once again the accounting and administrative functions have been performed to a high standard.

The major non operational financial event that took place during the year was the purchase of the property situated at 51A Bickley Crescent for $775k. This purchase enables Southcare the potential to provide additional services into the future for aged residents in our community. This purchase was made possible through a $765k capital contribution from the Southcare Foundation and this has enabled Southcare to increase its net worth to an amount in excess of $6m. The ongoing financial support provided by the Southcare Foundation is acknowledged and appreciated.

Southcare's cash reserves have grown by $284k during the financial year and at 30th June 2013 the total cash reserves were $2.159m. This together with the $6.254m in net assets places Southcare in a very strong and liquid financial situation and accordingly Southcare is financially positioned and able to take advantage of any appropriate future opportunities that may arise to benefit the community in relation to aged care.

Les Ozsdolay, Treasurer

Wynton Maddeford, CFO

Strategic Planning

Southcare recognises that Strategic Planning is not a one off event but rather a series of strategic conversations that occur throughout the year. During the year, the Southcare Board and Senior Leadership Team undertook a series of strategic conversations and together we have worked to progress activities to achieve our objectives.

KEY RESULT AREAS

Key result areas (KRAs) are the major areas of emphasis on which our corporate strategy is focused. Our corporate KRAs are:

1. **Mission and Values** - The development of a culture reflective of our Christian identity, mission and agency.
2. **Programs and Services** - The provision of high quality, caring and compassionate services to meet the changing needs of the community.
3. **Leadership (Governance and Management)** - Strengthen organisational capacity through the development of a leadership framework and policies to sustain good leadership and management practices.
4. **People, Finance and Property** - Committed to the leadership and management of our people, our financial resources, our buildings and equipment, our property and the environment.
5. **Community Partnerships** - Being outstanding leaders, collaborating with others, building partnerships to support, care for and sustain people in need in the community of South Perth and surrounding areas.

CORE STRATEGIES TO ACHIEVE THE KEY RESULT AREAS FOR 2012-2013

Mission and Values

- Review and amended policies, procedures, position descriptions to articulate our Values
- Support staff members to demonstrate behaviours aligned to our Values

Programs and Services

Build and maintain excellence in service delivery

Leadership

- Continue to build organisational capacity through the implementation of leadership development, management competencies and staff training
- Continue to develop and implement efficient and effective board, executive management and governance practices

People, Finance and Property

- Implement policy and practices to ensure wage parity (minimum of 8% above the award)
- Purchase of property 51A Bickley Crescent Manning

Community Partnerships

- Implement a range of activities to raise our community profile

The Year in Review

Purchase of 51A Bickley Crescent Property

On 24th March 2013 Southcare took possession of 51A Bickley Crescent Manning. This strategic purchase will enable Southcare to increase our opportunities to serve those in need in the community.

Common Care Standards Quality Audit

On 19th June 2013, Southcare's Home and Community Care (HACC) Programs were audited by three staff from Community West. The HACC audit required Southcare to demonstrate compliance against:

1. Effective Management
2. Appropriate Access and Service Delivery
3. Service user Rights and Responsibilities

We were very pleased to report that we met all 18 standards.

Social Innovation

Engaging Young Leaders on Aged Care Boards and Committees

This project was all about getting young leaders onto Aged Care Boards and Committees and was funded via a Social Innovation Grant from the Government of Western Australia. The project had three key levers aimed at shifting commonly held views about young people and aged care.

The first was to deliver a Young Leaders in Aged Care Program designed to educate and mentor twenty, strong young leaders in order to become aged care Board Directors. The training included learning modules, practical experience and the development of "real time" tools to help the sector embrace innovation. The program participants represented a broad spectrum of Australian society and have professional backgrounds including: psychology, information technology, architecture, government and accounting. All of the participants have a keen interest in learning about the aged care sector and contributing back by means of taking up board positions or being involved in committees.

The second lever was to deliver a series of four unconventions, each with a different focus:

- Engaging of Young Leaders on Aged Care Boards: Finding Potential (targeted at Board Members, CEOs, senior people in the sector and Young Board Members)
- Innovation on Aged Care Boards: Challenge Yourself – what were organisations doing – board mentorship, recruitment strategies
- Social Media for Leaders: Engaging New Audiences
- Engaging Young Leaders Toolkit Launch and Action Planning

The third lever was to develop an online toolkit that offers resources for the aged care sector (and any other sectors) who are interested in engaging emerging leaders on their Boards and Committees. For details see **http://youngleadersinagedcare.ning.com**

Inaugural Southcare Board Mentorship Program

Southcare has provided the opportunity for two individuals enrolled in the 'Engaging Young Leaders on Aged Care Boards and Committees' project to be part of the Southcare Board's annual activities in order to gain insights into Board Member's roles and responsibilities. Ashley Dawson and Alice Newport were selected and commenced the program in June. Southcare's Mentorship Program opportunities include: attendance at four Board meetings, strategic planning workshop and senior leadership meeting; invitations to major social events e.g. Staff and Volunteer Service Awards, Volunteers Christmas Lunch and the Board's social gathering in December. At the end of the placement, they will be invited to give a short presentation to the Board on their experience.

Board Conversation Workshop

In February, Board members attended a workshop for the purpose of understanding the rationale behind the leadership development work being done at Southcare, applying some of the ontological material around organisations and conversations to enhance the Board's own capacity to fulfil its role.

At the completion of the workshop, Board members had a greater understanding of:

- the role and importance of conversations in organisations, and in Board meetings in particular;
- the key intentions of conversations;
- the different types of conversations available to organisations;
- how they are currently using conversations well and which conversations are missing or not effective;
- an experience of a conversation that allows for both deep listening and advocacy.

Research Projects

Southcare has continued to work with both government and the tertiary education sectors to undertake research that will inform and improve future service delivery and contribute to the development of future leaders. The following provides a brief outline of these projects.

Drinking in the Suburbs Research Project

On the 30th June 2013, this project was completed and the final report sent to Healthways who funded it. In summary, this project focused on the experiences with and around alcohol use of Aboriginal youth in the south and south-east metropolitan area of Perth. Local Aboriginal organisation, Maamba Aboriginal Inc[1], had expressed concern about their young people drinking and getting into trouble on the trains, particularly along the Armadale train-line. The purpose of the study was to provide a comprehensive picture of this group's experiences in order for services to better target future health promotion for Aboriginal youth. Specifically, youth were asked about their: level of alcohol consumption; experience of alcohol-related harms; trouble with police; contexts of drinking; knowledge of health effects; memory of health promotion; response to existing health promotion; and their ideas for effective health promotion for this population.

By the time the grant came through, Maamba Aboriginal Inc. unfortunately did not have the capacity to continue with the research. Instead, Moorditj Keila Aboriginal Community Group (under the auspices of Southcare) became partners in the research with the National Drug Research Institute (NDRI).

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The research was conducted over two phases. Phase One involved consultation with members of the community, various key stakeholders and young people. These groups were instrumental in helping to develop and pilot the interview schedules, project materials and a project logo, and renamed the project 'Make a night, Break a night'. Phase Two concentrated on data collection and analysis. A final sample of 32 young people between the ages of 12-21 (drinkers and non-drinkers) participated in indepth interviews.

Findings indicate that many of the youth are consuming alcohol from an early age and at levels exceeding recommended guidelines. They are experiencing an alarming rate of alcohol-related harms, in particular, injuries from fighting. The majority had found themselves in trouble with authority and a third had been in detention. The youth showed low knowledge of chronic health effects associated with alcohol and little memory of existing health promotion.

On a positive note, the majority of youth could identify someone to speak to if they had a problem and someone in their life that they admired. They also identified strategies for keeping safe in the often precarious contexts in which they drank. Additionally, two key ideas for future health promotion targeting this group emerged.

The results of this study highlight the need for a youth-friendly approach to health promotion, specifically designed for, conducted by and in consultation with young Aboriginal people. Participants in this study identified what they felt made 'health promotion sense' to them; their ideas can provide a guide for services wishing to target harmful alcohol use among this group and for future health promotion projects.

Southcare Internship Project

Southcare provided a work placement to Alice Duncan, a Business Internship student from The University of Notre Dame Australia, School of Business. Alice worked with the Human Resources Manager to undertake a four week project. The project objectives included:

- Reviewing all the organisation's training resources
- Researching and providing information to support the future implementation of online/e-learning.
- Identifying the strengths and barriers to e-learning at home/work
- Providing an outline of costs

Lotterywest Grants

Through the help and support of staff at Lotterywest and the generous Western Australians who play Lottery games, Southcare has been the recipient of grants that have enabled us to undertake the following:

1. Research and Feasibility Study for a demographics and community needs assessment and a consultant to develop a feasibility project for Southcare Central - $30,800
2. Consultants fees to review organisational policies and procedures to meet common care standards and creation of policy template and website development to embed the policy and procedures manual online - $25,980
3. Emergency Relief - $70,000

City of South Perth Partnership Agreement

The City of South Perth has continued to provide support to Southcare through a partnership agreement that supports us in providing services to the local community. This year Southcare received an additional increase of $30,000 to support Moorditj Keila to employ a part-time coordinator.

Brokerage Care Service Agreement Struck with Baptistcare Inc.

Following the loss of the contract with the Department of Veterans Affairs, Southcare was successful in securing a brokerage agreement with Baptistcare to deliver home care services for Veterans. This sub-contracting arrangement between Baptistcare and Southcare has enabled Southcare to continue providing Veterans Home Care services to the residents of the City of South Perth. It also demonstrates how community sector organisations can work together to benefit those in need.

Sharing our Resources with Small Not-for-Profits

Southcare continues to share our facilities on a pro bono basis with a number of small not for profits who have limited resources and facilities. We support:

- *Starick Services Inc* who provide crisis accommodation and support services for children, young people and women experiencing family and domestic violence.
- *Poops (Pets of Older Persons) Inc* who cater specifically for people over 65 years of age, or palliative-care patients of any age, who have no relatives or friends willing or able to take responsibility for their pets in times of need. Volunteers provide a range of services including home visits, animal feeding, dog walking and transport to/from vet clinics or boarding kennels.
- *Soroptimist International Club of South Perth* who help women in society through promoting high ethical standards, advancing the status of women, developing friendship and unity, working for peace, equality and human rights for all and contributing to international understanding.

Awards

Aged and Community Services (ACSWA) 2013 Excellence in Care Award

On Friday 7th June 2013, the ACSWA Awards Ceremony was held at the Crown Entertainment Complex in Perth, Western Australia. Southcare were finalists for the New Projects Award, sponsored by Western United Financial Services Pty Ltd. Board members and staff waited in anticipation for the result. How proud we all were when Russell Woolf announced that Southcare was the winner of the New Projects Award. The CEO of Southcare had the great privilege of accepting this award on behalf of the Southcare Board, all staff and the Project Team. We are heartened that the sector recognises how important it is to engage young leaders in the leadership and governance of the sector.

Mill Point Rotary Pride of Workmanship Award

Mrs Yooklin Ng received this award for her determination, commitment and willingness to master the payroll system and ensure that each staff members' pay was calculated accurately and paid within the timeliness standards. She also worked with the CFO to outsource the salary packaging function so that the processes for staff were more effective and efficient. Yooklin demonstrates the Values of Southcare by showing respect to every staff member; she listens, is courteous and stands up for the rights of people to be different.

Como Rotary Pride of Workmanship Award

Mr Wynton Maddeford received this award for his outstanding leadership and management of the finance and accounts departments at Southcare. Wynton implemented a range of financial reports, detailing the financial performance of each program and service, balance sheets, cash flow statements and key performance indicators. He also implemented accrual and accounting policies and procedures and contributed to a financial surplus of $366k, an improvement of $156k when compared with the previous year's surplus of $210k.

Count Me In – a Fair Go for Everyone

Dr Nicky Howe was awarded a Certificate of Appreciation from the Disability Services Commission in recognition of her support to individuals and families in our Community. The 'Count Me In' event was held on Monday 3rd December 2012 by the South Central Local Area Coordination Team.

Staff and Volunteer Services Awards

The annual service awards event was held in the Southcare Central (previously the Uniting Church), the place and space where Southcare officially started its services to the community in 1982. The event acknowledged the wonderful service of all present and special words of thanks were given to one of our longest serving volunteers Mrs Mary Naglazas for her 30 years of service to Southcare. Other service award categories included 5, 10 and 15 years of service and these were awarded to the following recipients:

Five Years: David Lee, Judith Milnes, Anita Riddell, Sue Martin, YookLin Ng, June Bond, Helen Currie, Alex Murray, Viv Murray and Marie Pierre

Ten Years: Teresa Luczak, Dolores Baker and Garry Gower

Fifteen Years: Zela Cann

Thirty Years: Mary Naglazas

The WA Social Innovation Conference 2012

On 30th November 2012, the CEO and Alicia Curtis, the Project Manager for 'Engaging Young Leaders on Aged Care Boards and Committees' presented this project to conference attendees. Together they showcased the project objectives which included the development of a model that would offer organisations diversity for their boards and committees.

The conference gave Southcare a wonderful opportunity to promote not only the project but how we are a community organisation that seeks to be socially innovative in how we go about creating better social outcomes for our community. Southcare was supported by Leadership WA who agreed to provide mentors for the young people who undertake the program and secure board or committees roles.

ACSWA Conference "Talkin About Your Generation"

The CEO presented the *"Engaging Young Leaders on Aged Care Boards and Committees Project"* to over 80 people at this conference. This was a good opportunity to raise the profile of the project and Southcare with our peers in the sector.

Southcare and Moorditj Keila – A New Arrangement

Moorditj Keila was incorporated on 27th June 2012 in accordance with the provisions of the Associations Incorporated Act (1987) and has been focused on developing their governance capability to achieve self determination. The Board of Moorditj Keila has decided to embrace a new partnership and role with Lifestreams Christian Church. Southcare ceased auspicing Moorditj Keila on the 30th June 2013 but will continue to work in partnership and harmony with Moorditj Keila to support the development of the Aboriginal community. Garry Gower, will continue in his role as Southcare Aboriginal Family Support Coordinator for four days a week and, on the one day a week assigned for community development, he will work with Moorditj Keila.

PROGRAMS AND SERVICES

COMMUNITY HOME SUPPORT

The Community Home Support team has been revitalised over the past twelve months and now has a solid commitment to staff training, education and the delivery of high quality client services. This has been reflected in the results of the Client Satisfaction Survey conducted earlier this year. Overall Southcare's clients have said they are very satisfied with the services they receive and 98% of our clients would refer Southcare to family or friends. Our client base in the main are satisfied with the quality of our staff, and 95% are satisfied with the availability of co-ordinators to discuss their concerns.

Quality improvement has been the main focus within Community Home Support in 2012/2013 and we have taken Quality Reviews for Home and Community Care and Packaged Care as an opportunity to have a critical look at what we do. Southcare has achieved outstanding results in the Quality Review gaining 18/18 against all the Common Care Standards. The HACC Quality Reporting Team were so impressed that we were asked to write an article for the Community West Newsletter so that other providers can learn from our knowledge and experience.

We have used the Quality Review mechanism as an opportunity to review everything we do in service delivery, recognising that we have the ability to improve, include and involve everyone in the process of continuous improvement to improve quality outcomes.

This has meant revisiting everything we do from the initial contact with clients through to reviewing our support plans, introducing services and subsequent monitoring and follow up visits. We also looked at our training requirements and put in place a comprehensive training schedule to ensure all staff are trained to do their role which includes encompassing the Wellness/Enablement approach to care.

The quality reporting process is still very much a work in progress and the work we are doing now is preparing us for the changes that are coming in our industry. Our work practices are now embedded in a solid quality framework to ensure that we have strong foundations and are in a position to move forward with confidence and have systems in place to meet legislative changes.

Community Home Support keep abreast with industry change by attending Network Meetings, forums and maintaining links with our peak bodies Aged Care Services WA (ACSWA) and Council on the Ageing (COTA).

As part of the *Living Longer Living Better* aged care reforms, we have seen the introduction of the Aged Care Gateway, which is a single entry point for the aged care system as well as changes to Community Aged Care Packages with the introduction of four levels of package care. Home Care Packages Program replaces the existing Community Aged Care Packages (CACPs), Extended Aged Care at Home (EACH) packages, and Extended Aged Care at Home Dementia (EACHD) packages.

Community Home Support has provided services to over 900 clients resulting in over 46,000 hours of client services across all of our programs in the last financial year. This is due in part to the good working relationships that have been established with the Regional Assessment Agency and Aged Care Assessment Teams at local hospitals, ensuring ongoing referrals are received and actioned in a timely manner by our staff.

Georgina Hunter, Manager Community Home Support

EMERGENCY RELIEF AND FINANCIAL COUNSELLING

Emergency Relief

Southcare's Emergency Relief Service assisted 1346 client requests for food, clothing, bill payments and other assistance. Of these, we helped 940 individuals and families who were in an immediate financial crisis. On average, Southcare assisted 78 people every month.

A developing trend in the service is an increasing number of regular clients who rely on Southcare to make ends meet. Forty two clients were assisted between five and ten times and nine clients were assisted over ten times in 2012/2013.

Regular ongoing clients were referred to Southcare's Financial Counsellor for further assistance. The rise in utility charges has hit low and middle income households hard. We frequently hear client's stories of how they are having to make the choice between food and medication or paying their bills. This leaves clients coming back again and again for help because they cannot meet their basic needs.

The Emergency Relief Service volunteer contribution has been greatly appreciated. Their donated time and skill is invaluable and without them the service would not be possible. We always need volunteers for Southcare's Emergency Relief Service. Clients are increasingly presenting with complex issues and engaging volunteers with strong interpersonal and technical skills to deliver the service remains an ongoing issue. In April, we congratulated Marie Pierre for five years of service with a certificate and a new badge showing the number of years that Marie has supported Southcare as a volunteer in our Emergency Relief Service.

From time-to-time we have been able to offer some assistance to those outside of the local area who are desperate for help and who have been either referred from other Community Services or turned away from neighbouring agencies.

In December, 162 families and single people were given Christmas hampers and food vouchers. Included in the families were 189 children under seventeen years old receiving gifts and vouchers. Southcare's Emergency Relief is a highly demanded and valuable service.

EMERGENCY RELIEF STATISTICS 2012/13

Gender	% / Number	Ethnicity	% / Number
Female	67%	Aboriginal and Torres Strait Islander	25%
Male	33%	CALD (*Culturally and Linguistically Diverse)*	18%
		Other Ethnicity	57%
TOTAL	**209**	**TOTAL**	**209**

Financial Counselling

Financial Counselling continues to be in high demand with financial pressures increasing for many individuals and families.

The demand for the Hardship Utility Grants Scheme (HUGS) makes up the bulk of the requests for the service with 154 clients being assisted through this Scheme. Clients have been returning for help because they cannot make ends meet. Clients seeking assistance with utilities were referred to the Home Energy Saver Scheme (HESS) to achieve positive steps towards reducing their consumption rather than increasing their monthly account.

The service is seeing more clients fully employed that are struggling to make ends meet due to high utility bills and rising rent prices. The continued slowing down of economic activity also impacts those who have lost jobs or are looking for work. Mental/physical illness and substance addiction are common reasons behind why people seek help from Southcare. We work with many cases that need ongoing assistance. We offer tools and techniques to help people manage their budgets and retain the basic necessities. Bankruptcy assistance and advocacy services are frequently required. We work with our clients to ensure they are receiving fair treatment by credit providers or debt collectors. Clients are encouraged to continue with Financial Counselling for ongoing budgeting information and advice. This ensures we can successfully negotiate payment plans with essential services and for other creditors to be honoured, so that positive outcomes are achieved.

Housing

We have seen a number of people come into Southcare for assistance with housing due to homelessness. Loss of employment, rental arrears or the sale of a property have been some of the circumstances why families and individuals seek assistance.

We have worked closely with surrounding services to provide comprehensive support to those who are at risk of losing their accommodation. The sharing of expertise and resources has been an effective way to benefit the client and assist them to maintain their tenancies. We assisted 34 families and individuals in maintaining their tenancies.

Support letters to the Department of Housing for housing applications or the inclusion on the priority list were also part of the service we provided to assist clients. Homeless people were supported through emergency relief, information on housing options and appropriate referrals to government and non-government agencies.

Clients expressed much gratitude for assistance provided with accommodation.

Types of Financial Counselling Services Provided	Number of People Assisted
Negotiation with essential service providers	157
Housing issues	75
Creditor issues legal	21
Assistance to obtain entitlements	168
Other creditor issues	108
Budgeting advice and assistance	177
Bankruptcy information and assistance	8
Referral for legal advice	18
Referral to other service	137
Application for Nils Loan	17
Emergency relief	152
Referral to Bill Paying Services	83
TOTAL:	**1121**

Southcare continues to have a successful and long standing history of offering a caring service to help maintain resilience for the disadvantaged families and individuals in the South Perth and surrounding areas.

Wendy Champion, Financial Counsellor and Emergency Relief Coordinator

VOLUNTEERS, COMMUNITY VISITORS SCHEME AND COMMUNITY PARTNERSHIPS

Our long term receptionist Doreen resigned early in the year. Doreen has been the face of Southcare for many years and I acknowledge her dedication, commitment and contribution to helping those in need. We invested in recruiting and training her replacement Diane as we understand the importance of this role both internally and externally. Welcome Diane!

The year has been positive as far as volunteer recruitment is concerned, with our advertisements on SEEK being responded to quickly. Possibly the slowing of the labour market has meant there have been more people with time to spare to do voluntary work. Events this year include the AGM, staff and volunteer Christmas parties and staff awards. All these celebrations were deemed a success by participants. Attending Manning Senior Citizens meetings has given Southcare the opportunity to inform the wider seniors' community of our services. The community has also responded well to the weekly 'Friends in the Community' articles in the Southern Gazette. It has again been a busy year in which strong community partnerships have been forged and our team of dedicated volunteers have continued to help Southcare provide caring services in the community.

Community Partnerships

It was wonderful to be able to call on the BHP-Nickel West team again to assist with making up and giving out food hampers and toys at Christmas. This has been a productive partnership. Continuing contact with the South Perth Seniors, local church groups, community organisations and Second Harvest brings positive opportunities to Southcare. My position on the Manning Seniors Citizen Board allows Southcare to be more involved in the formation of Men's Shed, a popular concept in Australia that encourages senior men to socialise. Our good relationship with local schools meant that we were again able to rely on them to collect items for the Christmas Hampers. Where possible, visits to these schools to remind them of our work in the community, ensures their support continues. Regular visits and contact with aged care facilities who participate in the Community Visitors Scheme enables Southcare to spread the word regarding our many services further afield and throughout the South Metro Area. Local pharmacies and physiotherapy clinics have been made aware of our services and display Southcare brochures. To raise public awareness of Southcare's services in the community, we set up a display at the Waterford Plaza Shopping Centre during Seniors Week. It was good to meet local seniors who happily chatted and took brochures.

Volunteers

Southcare has been fortunate to recruit new volunteers in most areas this year. There were periods when we had difficulty in running Mankara when several regular volunteers took extended leave or made a decision to retire. While we do get a reasonable response to our advertisements on the GoVolunteer-SEEK website, we are competing with an ever-increasing number of not-for-profit organisations who are all looking for volunteers. Our most successful recruitment seems to be word-of-mouth and through the 'Friends in the Community' column in the Southern Gazette.

In April we were able to congratulate eight volunteers for their years of service to Southcare with recognition certificates and a new badge showing how many years they have supported Southcare. The awards day held at Southcare Central was very successful. The volunteers enjoyed comparing notes and also meeting members of the Southcare Board and staff. Mary Naglazas has volunteered for an amazing 30 years.

Southcare Volunteers participate across the organisation in the following roles:

- Board Membership
- Community Visitors Scheme
- Emergency Relief interviewing and referral
- Community Drivers
- Opportunity Shop Assistants
- Mankara Shop Assistants
- Administration and marketing
- New Horizons Activity Centre - bus drivers, activities and kitchen help

It was decided to hold the 'Thank Volunteers' Christmas function at the same venue and it was once again very well received. As usual, organising the party was a time-consuming exercise but a worthwhile investment. Letters were sent to local businesses for donations towards the lunch, but with so many other organisations putting their hands out, we didn't get as many donations as in previous years. A donation of wine from Mr F D'Opera ensured we had popular door prizes. A smattering of speeches, some door prizes and a wonderful menu ensured we all had a wonderful celebration. On behalf of all at Southcare, I sincerely thank our volunteers for their support.

Community Visitors Scheme

The Community Visitors Scheme (CVS) is a Commonwealth Government initiative set up to address the needs of socially isolated residents of aged care facilities around Australia. The CVS is an important initiative and the time spent on implementing it is well justified as, besides helping isolated members of the aged care community, it also lifts the profile of Southcare in the local community and throughout the South Metro region. The object of the Scheme is to set up one-on-one friendships between isolated, lonely residents and caring volunteers. Southcare has continued to play its role in implementing this valuable community initiative and 1512 community visits were made in 2012/13. Southcare adheres to the guidelines that require all auspices to ensure that their Community Visitors undergo regular National Criminal History Records Checks to assess their suitability to visit care recipients in aged care homes. Regular contact with the aged care facilities in our catchment area and the South East Aged Care Planning Region, through visits and phone calls, act as reminders to the aged care staff to help identify residents who would benefit from a visitor. New reporting procedures were introduced by the Department this year. Our CVS volunteers do a valuable job in this very worthwhile scheme.

Mankara Low Cost Food Store

Even though we struggled at one point to get enough helpers in Mankara, we now have regular volunteers. The team members help each other out during absences and keep the shelves filled and the customers happy. The annual stock take was done in record time this year. It is very much appreciated that so many turn up at a very early hour in the morning to get it done quickly so there is as little disruption for customers as possible.

Mankara maintains a regular loyal clientele who enjoy their visit thanks to the help of the friendly volunteers. Emergency Relief food vouchers were again given to needy members of the community to spend in Mankara and it is obvious that the recipients feel comfortable doing this with the assistance of caring people. Second Harvest and Riverview vouchers are a great help to people in the community who are not in our area. We have great partnerships with these organisations.

Thank you Mankara volunteers for so efficiently running our low cost supermarket. This year Mankara netted $27,179.00. The shop operates Monday to Friday 8.30am – 2.00pm.

Opportunity Shop

The Op Shop volunteers have had several sales this year which always go well. The cheerful chatter between customers and volunteers indicates that regular customers come in as much for a chat with the friendly volunteers, as to check out what is new. A request for clean blankets for the winter cold in the 'Friends in the Community' column saw many donated by generous members of our community. These are in turn passed on to needy families known to Southcare. Ever-changing displays that show off the best of the stock have lifted the ambience of the small shop. My sincere thanks go to the team of volunteers for their efforts and also to the community for choosing to shop with us and for their regular donations of clothes and small household items.

The Op Shop also allows Southcare's emergency relief team to invite their clients to choose items at no cost. This year the Opportunity Shop which operates from 9.00am to 1.00pm Monday to Friday, netted $37,188.00.

Southcare Website

We would like to again offer sincere thanks to Phil Grida of Landak Design Pty Ltd who once again helped maintain and update the Southcare Website on a voluntary basis. Even when on leave overseas, he was able to make a few urgent changes thanks to the marvels of technology and his dedication. 'Friends in the Community' articles and photos that include significant news and special occasions are uploaded to the News Section of the website. The employment pages were also updated making it easier for prospective employees to download documents.

Christmas Appeal

Letters and our generic brochures were sent to over 30 schools and local service organisations requesting non-perishable food for the Southcare Christmas Hampers. The following local primary schools volunteered to be collection points and we thank them for their support: Collier, Como, Curtin, Manning and Victoria Park. Without their support we would not be able to collect enough items for our hampers. We also thank the City of South Perth for choosing Southcare as their Charity for Christmas Goods this year. Food and other donations from staff and the City of South Perth community were given to our Christmas Appeal. Extra donations came from the Mill Point Rotary Club who were very active in their support of our appeal this year. In the lead up to Christmas, Waterford Specsavers had a display that included Southcare posters, brochures and a Donation Can. Individual members of the community took it upon themselves to collect food items from their neighbours. All this resulted in us providing over 300 families and single people with food and gifts during the Christmas period.

Operation Santa Promotion

The national launch date for the UnitingCare Christmas Appeal 'Operation Santa' began in Target stores in early November 2012. We coordinated this by putting an article in the local and surrounding community papers. An 'Operation Santa' radio advertisement was created and stations were asked to play it as often as possible leading up to Christmas. An article detailing Southcare's Christmas Appeal appeared in 'Friends in the Community' column week starting 29th October 2012. We always appreciate the efforts of the helpers and generosity of the donors during our Christmas appeal. BHP-Nickel West volunteers take much of the strain off the two weeks dedicated to giving out hampers and gifts to deserving members of our community.

Annual General Meeting

The 2011/2012 Annual General Meeting was held in Southcare Central on 9th October 2012. Planning for this event involves updating invitation lists, sending invitations and coordinating acceptances, catering and ensuring that the meeting is a positive experience for everyone associated with Southcare. VIP guests, members of the community, staff and volunteers heard Stephen Kobelke, CEO Aged and Community Services WA (ACSWA) give a very interesting presentation on *Living Longer Living Better* reforms and the 'Passport to 2022' concept. He pointed out that the City of South Perth has a higher proportion of people at post retirement age than Greater Perth. The occasion was well attended and offered an opportunity for stakeholders to meet and discuss Southcare business.

Marketing

A Southcare Style Guide was completed and is now used by all departments when creating any documents, advertisements etc. All formal stationery was redesigned to reflect the standards set out in the Style Guide. Without a big marketing budget we have still managed to get our name out in the community; often free or at a very reasonable cost to a targeted audience. Some examples of our efforts include:

- Editor of the Southern Gazette, Lucien Wilkinson continued to support Southcare with a weekly 'Friends in the Community' column. We appreciate Community newspapers donation of space each week and look forward to continuing this partnership.
- New general brochures were designed and printed and are being displayed in many places in the community including libraries, chemists and physiotherapy clinics.
- Banners detailing services have been used at many functions held at Southcare and at external venues.
- A poster was designed to encourage new clients to the New Horizons Activity Centre.
- The website is regularly updated and the address used in all promotional material.
- We have taken advantage of free community radio advertising as it is made available.
- Little Aussie Directories continued to donate free advertisement space during the year.
- Stories about Southcare's Engaging Young Leaders on Aged Care Boards and Committees appeared in the ASCWA Magazine, West Australian Newspaper and the ACSA magazine.

Volunteer Hours

Mankara	3858
Emergency Relief	739
Opportunity Shop	3085
Day Centres, Transport	2722
Administration/Accounts	13735
TOTAL	**24,139**

Vicki Morrell, Manager Community Partnerships and Volunteers

ABORIGINAL FAMILY SUPPORT

Southcare's Aboriginal Family Support Services (AFSS) would like to acknowledge the Department of Local Government and Communities and the City of South Perth (CoSP) for their ongoing commitment and support.

AFFS would also like to thank the staff and volunteers who work and assist with our clients at all the various levels of engagement here at Southcare. From our front desk people, emergency relief, financial counselling and accounts staff to our food and clothing shop volunteers and workers, a big thank you for making our organisation a special and much envied 'one stop shop' providing quality service to the community.

Our service provided support, advocacy, referral and assistance options for individuals and families within the City of South Perth, including clients formally referred to Southcare from outside our area. These services enable our clients to identify and build on their strengths and in turn, they responded more effectively to manage their own lives.

A community development component of our service, supported by the City of South Perth, complements our day to day working with and assisting clients through various issues, crises and solutions. We support our clients to connect with community support networks and other resources within their communities, either as individuals and families, one-on-one or in clusters such as men's and women's groups.

The program's community development aspect included working closely in partnership with CoSP as well as our former program offshoot the South Perth Aboriginal community group Moorditj Keila (MK) and South Perth Lifestream's Christian Church (SPLCC).

The partnership yielded excellent coaches and mentors that enabled basketball and netball teams to compete successfully in local competitions. One of the coaches from SPLCC who works for Chevron Australia, arranged for his company to sponsor the team's uniforms.

Output measures in relation to our services include the following:

- Workshops - Healthy food and exercise program for the men included exercise sessions with a qualified trainer, bush walks, Jacob's ladder regime as well as fresh fruit and vegetable juicing.
- Meetings - Conducted with the following agencies: Aboriginal Unit of the Department of Environment and Conservation; South Metro Public Health Unit; City of South Perth (Engagement Plan); Aboriginal Studies Unit, Curtin University and Dumbartung Aboriginal Corporation.
- Facilitated - Client progress through training and attaining Recreational Skippers Ticket.
- Provided Counselling - For clients seeking a new start from dysfunctional pasts including imprisonment, social, domestic and personal issues.
- Facilitated - The incorporation of local community group Moorditj Keila.
- Service Delivery - Individuals and families were linked to local men and women support groups. During the reporting period, 193 individual customers were assisted with emergency relief for food and/or clothing and household items.
- Community Partnerships and Activities - Delivered in conjunction with Moorditj Keila, Lifestream's Christian Church and City of South Perth included: Junior basketball teams mentored and competing in Perth Redback's competition; jewellery and dressmaking classes for the women; and the recording of Noongar history with local elder Mrs. Dorothy Winmar whose DVD was shown at an Aboriginal Elders dinner held at City of South Perth as part of National Aboriginal Islander Day Observance Committee (NAIDOC) celebrations.

Service Statistics

Client Gender	Number of Clients Assisted
Female	61
Male	67
TOTAL	**128**

Family Composition

Family Structure of Clients Assisted	Number of Clients Assisted
Single person living with dependent children	27
Single person living with no dependent children	47
Person living with partner and dependent children	24
Person living with partner and no dependent children	26
Other living arrangements	4
TOTAL	**128**

Moorditj Keila Inc

As of the 30th June 2013, Moorditj Keila ceased being under the auspices of Southcare and a handover function was held to acknowledge and reflect upon this period of collaboration and achievement of Moorditj Keila working towards becoming independent.

Southcare Board members and staff and representatives from Moorditj Keila, the City of South Perth and Lifestream's Christian Church came together to celebrate as well as commit to continue working together in partnership with each other and further support Moorditj Keila's transition through Lifestream's Christian Church and beyond.

Garry Gower, Aboriginal Family Support Coordinator

HUMAN RESOURCES AND OCCUPATIONAL HEALTH AND SAFETY

Southcare employs over 80 staff and 115 volunteers who provide a range of services across the City of South Perth and surrounding areas. We recognise how important is it to invest in ongoing training, learning, development and support so that our people are able to deliver high quality services to those in need.

The key objectives for 2012/2013 were to:

- Build on generic organisational training for staff and volunteers and to improve retention to enable Southcare to deliver its business outcomes.
- Develop and implement EEO, Harassment and Workplace Bullying policies and procedures to ensure compliance with national legislation.
- Provide annual Occupational Health and Safety training to Southcare staff and volunteers. Raise awareness of responsibility for consistent regular reporting across the organisation.
- Develop a streamlined recruitment process within Southcare.
- Ensure compliance with a superannuation increase from 1st July 2013.
- Develop Southcare's orientation process to ensure all staff and volunteers have an understanding of Southcares Mission, Values and policies and procedures.

Key achievements

- Maintained accurate and relevant Industrial Relations compliance to ensure compliance with National Employment Standards (NES) and Fair Work Australia (FWA).
- Reviewed wage rates, implementing the annual minimum wage increase and ensuring all eligible staff receive 8% above award rates according to Southcare's current policy.
- In conjunction with payroll, ensured Southcare's compliance with the superannuation increase to be implemented annually commencing 1st July 2013 – ending 30th June 2020.
- Collaborated organisationally ensuring Southcare met the Common Care Standards for Home and Community Support with outstanding results in all areas of the audit.
- Undertook review of position descriptions in conjunction with staff and integrated roles to develop skill sets and career growth opportunities.
- Southcare has taken the opportunity to be involved in a trial program *Reform Ready Review* which offers funding to organisations to lift their profiles in surrounding areas. The Manager Human Resources as part of improving recruitment strategies, has joined with Workforce Innovation Network (WIN) Aged Care South Perth/Peel and is now a member of the inaugural WIN, New Entrant Program Industry Reference Group. Being part of this group will give Southcare a voice in decisions ensuring community care employers have Right Fit, Work Ready trainees with hands on care experience. This will allow Southcare the opportunity to engage new support staff with basic training and experience reducing the risk of poor fit. The building of relationships between organisations is focused towards partnerships that strengthen staff retention in the community care sector.
- Reviewed and developed new staff management policies, procedures and forms.
- Reviewed staff contract letters and updated them to meet best practice.
- Reviewed and implemented new HR induction resources to ensure best practice.
- Supported line managers and coordinators to ensure all staff undertake an annual performance development review.
- Developed and delivered EEO, Harassment and Workplace Bullying workshops to staff and volunteers.

OCCUPATIONAL SAFETY AND HEALTH

Accident/Incident Reports

Year	Property/Equipment	Staff/Volunteer	M/V	Theft	Security	Total
2012/13	1	12	6	3	3	25

Hazard Reports

Year	Premises	Equipment	Staff/Volunteer	M/V	Security	Total
2012/13	5					5

Spirit of Southcare Leadership Program

Recognising the critical role managers and leaders have in shaping the future of the organisation, a collaboration between Southcare and Anne Courtney has resulted in the development of a "Spirit of Southcare Leadership" Program. This program was implemented across the organisation in 2011 and continued in 2012. The program was based on ontology (an ongoing inquiry into what it means to be human and how the way in which we observe the world creates or limits possibility for us) and the premise that the primary skill we have for getting work done in organisations is through relationships and conversations. The quality of our relationships and conversations has great bearing on the effectiveness of work and an organisation's capacity to meet its purpose effectively. Fundamentally, the program teaches staff to develop their own unique 'Way of Being' in developing relationships and conversations. As Southcare leaders, we need to be powerful observers of this 'Way of Being'; build on our strengths, and be aware of our limitations. Leaders also need to be excellent conversationalists and communicators whilst dealing with the complexity of leading within an organisation. Program participants are drawn from within and external to an organisation to facilitate development of relationships to achieve broader organisational and community objectives.

The program comprises three two-day workshops spread over six months. Modules include: learning to learn as a leader and as an organisation; understanding the critical role of communication and listening in leadership; the language of a leader in generating new possibilities; understanding the distinction between facts and opinions and what that means for decision making; leading with a coaching approach as a way of empowering staff; making and managing commitments (including making requests and giving feedback on work produced or not produced); and choosing moods and emotions that best serve the leader and the organisation.

In 2013 we invited an external consultant to undertake a review of this cultural change program to establish how we are progressing against the following desired outcomes of staff and volunteers:

- working together to help each other succeed and grow;
- are highly skilled at communicating and building positive relationships;
- have high levels of enthusiasm;
- are committed to working through conflict and differences that naturally exist, and
- are flexible and creative.

Upon receipt of the evaluation, we will co-design the next phase of our learning and development for Southcare staff and volunteers.

Certificates of Appreciation

All employees and volunteers who leave Southcare are presented with a certificate of appreciation and an engraved pen as a Thank you for their contribution.

Nola Pendlebury, Manager, Human Resources and Occupational Health and Safety

SOUTHCARE INC

FINANCIALS 2012/2013

SOUTHCARE INC.

SPECIAL PURPOSE FINANCIAL REPORT
FOR THE YEAR ENDED 30 JUNE 2013

Anderson Munro & Wyllie
CHARTERED ACCOUNTANTS
Unit 8 / 7 Hector Street, Osborne Park WA 6017
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SOUTHCARE INC

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STATEMENT BY MEMBERS OF THE BOARD

The Board has determined that the organisation is not a reporting entity as defined in Statement of Accounting Concepts 1: 'Definition of the Reporting Entity', and therefore there is no requirement to apply accounting standards in the preparation of these financial statements. The Board has determined that this special purpose financial report should be prepared in accordance with accounting policies outlined in Note 1 to the accounts.

In the opinion of the Board :

(a) The accompanying Statement of Income and Expenditure is drawn up so as to give a true and fair view of the results of Southcare Inc for the year ended 30 June 2013;

(b) The accompanying Balance Sheet is drawn up so as to give a true and fair view of the state of affairs of Southcare Inc as at the end of that financial year;

(c) The accompanying Statement of Changes in Equity is drawn up so as to give a true and fair view of the state of affairs of Southcare Inc as at the end of that financial year;

(d) The accompanying Cash Flow Statement is drawn up so as to give a true and fair view of the cash flows of Southcare Inc for the year ended 30 June 2013; and

(e) At the date of report there are reasonable grounds to believe that Southcare Inc will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Board and is signed for and on behalf of the Board by:

Chairman

John Hardwick

Dated this 26 day of Aug 2013

Anderson Munro & Wyllie
CHARTERED ACCOUNTANTS
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INDEPENDENT AUDIT REPORT TO THE MEMBERS OF SOUTHCARE INC.

Scope

We have audited the attached special purpose financial report of Southcare Inc. ("Organisation") for the year ended 30 June 2013. The Board is responsible for the financial report and has determined that the accounting policies used are consistent with the financial reporting requirements of the Organisation and are appropriate to meet the needs of the members. We have conducted an independent audit of the financial report in order to express an opinion on it to the members of Southcare Inc. No opinion is expressed as to whether the accounting policies used are appropriate to the needs of the members.

Our audit has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance whether the financial report is free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial report, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion whether, in all material respects, the financial report is presented fairly in accordance with Accounting Standards and other mandatory professional reporting requirements so as to present a view which is consistent with our understanding of the Southcare Inc. financial position, and the results of its operations.

The audit opinion expressed in this report has been formed on the above basis.

Independence

Anderson Munro & Wyllie are independent of Southcare Inc. and have met the independence requirements of Australian professional ethical pronouncements and the Associations Incorporations Act 1987.

Audit Opinion

In our opinion, the financial report presents fairly in accordance with applicable Accounting Standards and other mandatory professional reporting requirements the financial position of Southcare Inc. as at 30 June 2013 and the results of its operations for the year then ended.

Basis of Accounting

Without modifying our opinion, we draw attention to Note 1 to the financial report, which describe the basis of accounting. The financial report has been prepared for the purpose of fulfilling the members' financial reporting responsibilities. As a result, the financial report may not be suitable for another purpose.

Anderson Munro & Wyllie
ANDERSON MUNRO & WYLLIE
Chartered Accountants

BILLY-JOE THOMAS
Director
Osborne Park WA

Date this 10th day of September 2013

SOUTHCARE INC.

STATEMENT OF REVENUE AND EXPENDITURE
FOR THE YEAR ENDED 30 JUNE 2013

	NOTES	2013 $	2012 $
OPERATING REVENUE			
Community Aged Care		535,360	584,497
Community Visitors Scheme		61,094	68,205
Department of Veterans' Affairs		42,193	64,202
Disability Services Commission		-	99,000
Extended Aged Care At Home		815,218	794,449
Emergency Relief		51,094	55,845
Family Support		69,294	66,673
Financial Counselling		128,500	123,262
Home And Community Care		1,968,242	1,758,931
Lotterywest Emergency Relief		62,416	50,085
City of South Perth		65,000	65,000
Moorditj Keila	2	45,106	42,640
Drinking In Suburbs		51,196	57,132
Community Aged Care Fees		98,215	114,676
HACC Client Fees & Other Revenue		241,835	257,983
HACC Notional Revenue	3	45,600	75,376
Department of Veterans Affairs Fees		5,967	6,556
Extended Aged Care At Home Fees		46,053	47,090
Mankara (Community Food Centre)	4	137,813	115,596
Interest		72,124	57,881
Investment Revenue		41,596	8,217
Other Revenue (including Op Shop)	5	76,607	102,485
Youth Leadership		148,349	-
TOTAL REVENUE		4,808,872	4,615,781
OPERATING EXPENDITURE		4,442,754	4,405,819
NET OPERATING SURPLUS FOR CURRENT YEAR		**366,118**	**209,962**
PRIOR PERIOD - HACC UNEARNED REVENUE NOT REQUIRED		133,609	-
TOTAL SURPLUS INCLUDING PRIOR PERIOD REVENUE		**499,727**	**209,962**

The accompanying notes form part of these financial statements.

SOUTHCARE INC.

BALANCE SHEET
AS AT 30 JUNE 2013

	NOTES	2013 $	2012 $
CURRENT ASSETS			
Cash		2,159,029	1,874,795
Receivables	6	101,125	70,996
Prepayments	7	22,377	19,279
Inventory		9,938	10,334
Share Investments	8	318,894	269,556
TOTAL CURRENT ASSETS		2,611,363	2,244,960
NON-CURRENT ASSETS			
Land and Buildings	9	3,743,341	3,038,184
Motor Vehicles	10	101,097	116,930
Office Equipment & Furniture	11	287,257	345,354
Capitalised Costs	12	29,591	-
TOTAL NON-CURRENT ASSETS		4,161,286	3,500,468
TOTAL ASSETS		6,772,649	5,745,428
CURRENT LIABILITIES			
Creditors, Accruals and Tax	13	155,299	268,512
Unearned Income	14	17,585	161,896
Provisions	15	167,515	150,924
Grants In Advance	16	29,533	84,877
TOTAL CURRENT LIABILITIES		369,932	666,209
NON-CURRENT LIABILITIES			
Provisions	17	148,811	119,811
TOTAL NON-CURRENT LIABILITIES		148,811	119,811
TOTAL LIABILITIES		518,743	786,020
NET ASSETS		6,253,906	4,959,408
MEMBERS' FUNDS			
Accumulated Funds		3,305,126	2,873,050
Capital Funds		2,450,200	1,685,200
HACC Asset Replacement Reserve	18	468,809	401,158
Asset Revaluation Reserve		29,771	-
		6,253,906	4,959,408

The accompanying notes form part of these financial statements.

SOUTHCARE INC.

STATEMENT OF CHANGES IN EQUITY
FOR YEAR ENDED 30 JUNE 2013

	Accumulated Funds	Capital Funds	HACC Asset Replacement Reserve	Asset Revaluation Reserve	Total
	$	$	$	$	$
Balance 1 July 2011	2,801,693	-	293,756	21,653	3,117,102
Surplus for year	209,962	-	-	-	209,962
Transfer to HACC ARR	(107,402)	-	107,402	-	-
Accounting Policy Changes	(31,203)	-	-	-	(31,203)
Southcare Foundation Distribution	-	1,685,200	-	-	1,685,200
Revaluation of Listed Investments	-	-	-	(21,653)	(21,653)
Balance at 30 June 2012	2,873,050	1,685,200	401,158	-	4,959,408
Surplus for year	499,727	-	-	-	499,727
Transfer to HACC ARR	(67,651)	-	67,651	-	-
Southcare Foundation Distribution	-	765000	-		765,000
Revaluation of Listed Investments	-	-	-	29,771	29,771
Balance at 30 June 2013	3,305,126	2,450,200	468,809	29,771	6,253,906

The accompanying notes form part of these Financial Statements.

SOUTHCARE INC.

CASH FLOW STATEMENT
FOR YEAR ENDED 30 JUNE 2013

	NOTES	2013 $	2012 $
CASH FLOWS FROM OPERATIONS			
Cash Revenue	See Below	4,667,097	4,748,115
Cash Expenditure	See Below	4,244,544	4,503,107
NET CASH PROVIDED BY OPERATIONS		422,553	245,008
CASH FLOWS FROM INVESTING ACTIVITIES			
Land and Buildings		(775,000)	(1,534,034)
Other Fixed Assets		(128,319)	35,409
NET CASH FROM INVESTING ACTIVITIES		(903,319)	(1,498,625)
CASH FLOWS FROM FINANCING ACTIVITIES			
Southcare Foundation Distribution Receipt		765,000	1,685,200
NET CASH FROM FINANCING ACTIVITIES		765,000	1,685,200
NET INCREASE IN CASH HELD		284,234	431,583
CASH AT START OF YEAR		1,874,795	1,443,212
CASH AT END OF YEAR		2,159,029	1,874,795

NOTE - CASH FLOWS FROM INVESTING ACTIVITIES

Revenue		
Revenue on accrual basis	4,808,872	4,615,781
Grants in Advance	(55,344)	(14,123)
Other non cash revenue transactions	(86,431)	146,457
Cash Revenue	4,667,097	4,748,115
Expenditure		
Expenditure on accrual basis	4,442,754	4,405,819
Depreciation	(242,501)	(265,992)
Other non cash expenditure transactions	44,291	363,280
Cash Expenditure	4,244,544	4,503,107

The accompanying notes form part of these Financial Statements.

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

NOTE 1 STATEMENT OF ACCOUNTING POLICIES

These financial statements are a special purpose financial report prepared in order to satisfy the accounts preparation requirements of the organisation's Constitution and the Associations Incorporation Act 1987 Law. The Board has determined that the organisation is not a reporting entity as defined in Statement of Accounting Concepts 1: Definition of the Reporting Entity, and therefore there is no requirement to apply all the statutory accounting standards in the preparation and presentation of these statements.

The statements are prepared on an accruals basis from the records of the Organisation. They are based on historical costs and do not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following specific accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of these statements :

(a) Inventories - are measured at the lower of cost and net realisable value.

(b) Buildings and land - Buildings are brought to account at cost. Buildings have been depreciated at 4% - 10% per annum.

(c) Motor vehicles included at cost and are depreciated at 20% per annum commencing from the date of purchase.

(d) The accounts previously include provision for vehicle purchase and other fixed assets where funded from internal sources. However as from 1 July 2010 some future asset purchases have been recognised as a HACC Asset Replacement Reserve (refer note 18).

(e) Office equipment and furniture included at cost and are depreciated at 15% per annum commencing from the date of purchase. Computers and off-the-shelf softwares included at cost and are depreciated 25% - 33.33% per annum commencing from the date of purchase.

(f) A policy of revaluing non current assets on a regular basis has not been adopted. Non current assets are revalued from time to time as considered appropriate.

(g) Adequate provision is made in respect of the association's liability for annual leave, long service leave and severance pay at balance date. Annual Leave loading from 1 July 2011 now includes the 17.5% leave loading and Long Service Leave is based on 13 weeks entitlement for ten years of service (previously was fifteen years). Prior period costs of $67,728 were charged to opening Accumulated Funds in relation to these matters.

(h) Contributions are made by the association to an employee superannuation fund and are charged as expenses when incurred. The association has no legal obligation to provide superannuation benefits to employees on retirement.

(i) Southcare Inc. is exempt from income tax by Section 23(e) of the Income Tax Assessment.

(j) Share Investments are stated at their market values as at end of the year. Any increase in market values are credited to the Asset Revaluation Reserve. Any decrements are charged to the Reserve and if insufficient, are charged to the Revenue and Expenditure Statement.

(k) Capital Grants received to assist in the purchase of Recurrent Fixed Assets are credited to such assets and accordingly the net cost is recognised as Fixed Asset and depreciated over the useful life of the asset.

(l) The receipt of distributions from the Southcare Foundation are treated as capital distributions in Equity as the funds received are used for capital acquisition purposes such as acquiring property.

(m) Certain comparative information has been changed to be consistent with accounting policies adopted for the year ended 30 June 2013.

		2013 $	2012 $
NOTE 2	**MOORDITCH KEILA FUNDING**		
	Grant from City of South Perth-Expended	31,683	30,015
	Other Grants and Revenue	13,423	12,625
		45,106	42,640

The total grant received from the City of South Perth included unearned revenue liability amount of $9,395 for the year ended 30 June 2013 (2012: $15,218), refer to Note 14.

NOTE 3	**HACC NOTIONAL Revenue**		
	Notional Volunteer	45,600	57,876
	Notional Building Depreciation	-	17,500
		45,600	75,376

This is a unit cost compliance as required by Department of Health, WA. Such revenue is of a non cash nature with the corresponding expenditure also recognised.

NOTE 4	**MANKARA (COMMUNITY FOOD CENTRE) RECURRENT INCOME**		
	Revenue	137,813	115,596
	Less: Cost of Goods Sold	110,634	110,472
	Gross Profit	27,179	5,124
	Operating Expenses	26,530	20,095
	Net (Deficit)/Surplus	649	(14,971)

NOTE 5	**OTHER REVENUE**		
	Donations	7,455	12,097
	Op Shop	37,188	33,668
	Apprenticeships Incentive Paid	-	9,642
	Disposal Gain	6,818	10,642
	Fundraising	768	1,654
	Insurance Recoup & Others	634	1,889
	Rental & Lease	19,825	5,875
	Other Grants	1,500	24,643
	Southcare Private	2,419	2,375
		76,607	102,485

NOTE 6	**RECEIVABLES**		
	Other Receivables	61,030	24,292
	Fees Receivable	46,095	52,704
	Less: Provision for Doubtful Debts	(6,000)	(6,000)
		101,125	70,996

NOTE 7	**PREPAYMENTS**		
	Insurances	14,003	11,567
	Subscriptions and Other	7,615	5,881
	Deposits With Suppliers	759	1,831
		22,377	19,279

		2013 $	2012 $
NOTE 8	**SHARE INVESTMENTS**		
	Shares in Listed Entities	96,684	80,797
	Janet Elder's Donated Shares -Listed Entities	222,210	188,759
		318,894	269,556

The above listed investments are valued based on market values at 30 June each year.

NOTE 9	**LAND AND BUILDINGS**		
	Land	1,534,034	1,534,034
	Land and Buildings at Cost	2,656,112	1,881,120
	Less: Accumulated Depreciation	(446,805)	(376,970)
		3,743,341	3,038,184
NOTE 10	**MOTOR VEHICLES**		
	Motor Vehicles at Cost	389,299	409,706
	Less: Accumulated Depreciation	(288,202)	(292,776)
		101,097	116,930
NOTE 11	**OFFICE EQUIPMENT AND FURNITURE**		
	Office Equipment & Furniture at Cost	680,215	717,043
	Less: Accumulated Depreciation	(392,958)	(371,689)
		287,257	345,354
NOTE 12	**CAPITALISED COSTS**		
	Site Feasibility	18,995	-
	Organisational Review	10,596	-
		29,591	-
NOTE 13	**CREDITORS,ACCRUALS AND TAX**		
	Creditors and Accruals	89,213	181,804
	GST, PAYG and FBT Payable	66,086	86,708
		155,299	268,512
NOTE 14	**UNEARNED REVENUE**		
	Home and Community Care Program	-	133,609
	Community Visitors Scheme Program	8,190	-
	Emergency Relief	-	13,069
	Moorditj Keila Trust Unexpended Revenue	9,395	15,218
		17,585	161,896
NOTE 15	**PROVISIONS - CURRENT**		
	Provision for Annual Leave	167,515	150,924
		167,515	150,924

		2013 $	2012 $
NOTE 16	**GRANTS IN ADVANCE**		
	Lotterywest	-	23,562
	Programs	29,533	61,315
		29,533	84,877
NOTE 17	**PROVISIONS - NON CURRENT**		
	Provision for Long Service Leave	148,811	119,811
		148,811	119,811
NOTE 18	**HACC ASSET REPLACEMENT RESERVE**		
	Opening Balance	401,158	293,756
	Transfer from Accumulated Funds	67,651	107,402
	Closing Balance	468,809	401,158

It is noted that included in the cash balance at 30 June 2013 of $2,159,029 is $468,809 (2012: $401,158) identified as being cash set aside for future HACC Asset Replacement. The increased cash set aside for this reserve was funded from the HACC recurrent grants received during the year. In addition there are cash funds set aside in relation to HACC leave provisions of $102,107 (2012: $69,249) at 30 June 2013.

NOTE 19 CONTINGENT LIABILITIES

The Organisation is required under various programs and funded projects to carry out various activities and report to the funding bodies on the achievement of stated KPI's. In some instances not all the contractually agreed activity has been achieved and or surpluses have been achieved hence there exists the possibility that future funding may be reduced. Not all such determinations and resolutions by funding bodies are not expected to be confirmed and or advised until later in the year. If such events do occur the financial impact will be recognised in the next year's financial report.

NOTE 20 GOING CONCERN

The accounts of the Organisation have been prepared on the going concern basis. The ability of the Organisation to continue as a going concern is dependent upon it being able to continue to attract continuing funding support from State and Federal Governments and other funding bodies.

NOTE 21 COMPARATIVE FIGURES

Certain comparative figures have been restated to conform with the current year's presentation.

NOTE 22 Subsequent Event

On 11 July 2013 the organisation entered into a contract to acquire a residential property for $675,000 plus acquisition costs. Settlement is due on 9 October 2013.

SOUTHCARE INC.

SPECIAL PURPOSE FINANCIAL REPORT
FOR THE YEAR ENDED 30 JUNE 2013

Anderson Munro & Wyllie
CHARTERED ACCOUNTANTS
Unit 8 / 7 Hector Street, Osborne Park WA 6017
PO Box 1357, Osborne Park WA 6916
Phone: (08) 9445 9955 Fax: (08) 9445 9966
ABN 59 125 425 274
Website: www.amwaudit.com.au

SOUTHCARE INC

ABN 33 028 429 736
54 Bickley Crescent,
Manning WA 6152
Tel: (08) **9450 6233**
Fax: (08) **9450 2324**

STATEMENT BY MEMBERS OF THE BOARD

The Board has determined that the organisation is not a reporting entity as defined in Statement of Accounting Concepts 1: 'Definition of the Reporting Entity', and therefore there is no requirement to apply accounting standards in the preparation of these financial statements. The Board has determined that this special purpose financial report should be prepared in accordance with accounting policies outlined in Note 1 to the accounts.

In the opinion of the Board :

(a) The accompanying Statement of Income and Expenditure is drawn up so as to give a true and fair view of the results of Southcare Inc for the year ended 30 June 2013;

(b) The accompanying Balance Sheet is drawn up so as to give a true and fair view of the state of affairs of Southcare Inc as at the end of that financial year;

(c) The accompanying Statement of Changes in Equity is drawn up so as to give a true and fair view of the state of affairs of Southcare Inc as at the end of that financial year;

(d) The accompanying Cash Flow Statement is drawn up so as to give a true and fair view of the cash flows of Southcare Inc for the year ended 30 June 2013; and

(e) At the date of report there are reasonable grounds to believe that Southcare Inc will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Board and is signed for and on behalf of the Board by:

Chairman

John Hardwick

Dated this 26 day of Aug 2013

Anderson Munro & Wyllie
CHARTERED ACCOUNTANTS
Unit 8 / 7 Hector Street, Osborne Park WA 6017
PO Box 1357, Osborne Park WA 6916
Phone: (08) 9445 9955 Fax: (08) 9445 9966
ABN 59 125 425 274
Website: www.amwaudit.com.au
Liability limited by a scheme approved under Professional Standards Legislation

INDEPENDENT AUDIT REPORT TO THE MEMBERS OF SOUTHCARE INC.

Scope

We have audited the attached special purpose financial report of Southcare Inc. ("Organisation") for the year ended 30 June 2013. The Board is responsible for the financial report and has determined that the accounting policies used are consistent with the financial reporting requirements of the Organisation and are appropriate to meet the needs of the members. We have conducted an independent audit of the financial report in order to express an opinion on it to the members of Southcare Inc. No opinion is expressed as to whether the accounting policies used are appropriate to the needs of the members.

Our audit has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance whether the financial report is free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial report, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion whether, in all material respects, the financial report is presented fairly in accordance with Accounting Standards and other mandatory professional reporting requirements so as to present a view which is consistent with our understanding of the Southcare Inc. financial position, and the results of its operations.

The audit opinion expressed in this report has been formed on the above basis.

Independence

Anderson Munro & Wyllie are independent of Southcare Inc. and have met the independence requirements of Australian professional ethical pronouncements and the Associations Incorporations Act 1987.

Audit Opinion

In our opinion, the financial report presents fairly in accordance with applicable Accounting Standards and other mandatory professional reporting requirements the financial position of Southcare Inc. as at 30 June 2013 and the results of its operations for the year then ended.

Basis of Accounting

Without modifying our opinion, we draw attention to Note 1 to the financial report, which describe the basis of accounting. The financial report has been prepared for the purpose of fulfilling the members' financial reporting responsibilities. As a result, the financial report may not be suitable for another purpose.

Anderson Munro & Wyllie
ANDERSON MUNRO & WYLLIE
Chartered Accountants

BILLY-JOE THOMAS
Director
Osborne Park WA

Date this 10th day of September 2013

SOUTHCARE INC.

STATEMENT OF REVENUE AND EXPENDITURE
FOR THE YEAR ENDED 30 JUNE 2013

	NOTES	2013 $	2012 $
OPERATING REVENUE			
Community Aged Care		535,360	584,497
Community Visitors Scheme		61,094	68,205
Department of Veterans' Affairs		42,193	64,202
Disability Services Commission		-	99,000
Extended Aged Care At Home		815,218	794,449
Emergency Relief		51,094	55,845
Family Support		69,294	66,673
Financial Counselling		128,500	123,262
Home And Community Care		1,968,242	1,758,931
Lotterywest Emergency Relief		62,416	50,085
City of South Perth		65,000	65,000
Moorditj Keila	2	45,106	42,640
Drinking In Suburbs		51,196	57,132
Community Aged Care Fees		98,215	114,676
HACC Client Fees & Other Revenue		241,835	257,983
HACC Notional Revenue	3	45,600	75,376
Department of Veterans Affairs Fees		5,967	6,556
Extended Aged Care At Home Fees		46,053	47,090
Mankara (Community Food Centre)	4	137,813	115,596
Interest		72,124	57,881
Investment Revenue		41,596	8,217
Other Revenue (including Op Shop)	5	76,607	102,485
Youth Leadership		148,349	-
TOTAL REVENUE		4,808,872	4,615,781
OPERATING EXPENDITURE		4,442,754	4,405,819
NET OPERATING SURPLUS FOR CURRENT YEAR		**366,118**	**209,962**
PRIOR PERIOD - HACC UNEARNED REVENUE NOT REQUIRED		133,609	-
TOTAL SURPLUS INCLUDING PRIOR PERIOD REVENUE		**499,727**	**209,962**

The accompanying notes form part of these financial statements.

SOUTHCARE INC.

BALANCE SHEET
AS AT 30 JUNE 2013

	NOTES	2013 $	2012 $
CURRENT ASSETS			
Cash		2,159,029	1,874,795
Receivables	6	101,125	70,996
Prepayments	7	22,377	19,279
Inventory		9,938	10,334
Share Investments	8	318,894	269,556
TOTAL CURRENT ASSETS		2,611,363	2,244,960
NON-CURRENT ASSETS			
Land and Buildings	9	3,743,341	3,038,184
Motor Vehicles	10	101,097	116,930
Office Equipment & Furniture	11	287,257	345,354
Capitalised Costs	12	29,591	-
TOTAL NON-CURRENT ASSETS		4,161,286	3,500,468
TOTAL ASSETS		6,772,649	5,745,428
CURRENT LIABILITIES			
Creditors, Accruals and Tax	13	155,299	268,512
Unearned Income	14	17,585	161,896
Provisions	15	167,515	150,924
Grants In Advance	16	29,533	84,877
TOTAL CURRENT LIABILITIES		369,932	666,209
NON-CURRENT LIABILITIES			
Provisions	17	148,811	119,811
TOTAL NON-CURRENT LIABILITIES		148,811	119,811
TOTAL LIABILITIES		518,743	786,020
NET ASSETS		6,253,906	4,959,408
MEMBERS' FUNDS			
Accumulated Funds		3,305,126	2,873,050
Capital Funds		2,450,200	1,685,200
HACC Asset Replacement Reserve	18	468,809	401,158
Asset Revaluation Reserve		29,771	-
		6,253,906	4,959,408

The accompanying notes form part of these financial statements.

SOUTHCARE INC.

STATEMENT OF CHANGES IN EQUITY
FOR YEAR ENDED 30 JUNE 2013

	Accumulated Funds	Capital Funds	HACC Asset Replacement Reserve	Asset Revaluation Reserve	Total
	$	$	$	$	$
Balance 1 July 2011	2,801,693	-	293,756	21,653	3,117,102
Surplus for year	209,962	-	-	-	209,962
Transfer to HACC ARR	(107,402)	-	107,402	-	-
Accounting Policy Changes	(31,203)	-	-	-	(31,203)
Southcare Foundation Distribution	-	1,685,200	-	-	1,685,200
Revaluation of Listed Investments	-	-	-	(21,653)	(21,653)
Balance at 30 June 2012	2,873,050	1,685,200	401,158	-	4,959,408
Surplus for year	499,727	-	-	-	499,727
Transfer to HACC ARR	(67,651)	-	67,651	-	-
Southcare Foundation Distribution	-	765000	-		765,000
Revaluation of Listed Investments	-	-	-	29,771	29,771
Balance at 30 June 2013	3,305,126	2,450,200	468,809	29,771	6,253,906

The accompanying notes form part of these Financial Statements.

SOUTHCARE INC.

CASH FLOW STATEMENT
FOR YEAR ENDED 30 JUNE 2013

	NOTES	2013 $	2012 $
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Cash Revenue	See Below	4,667,097	4,748,115
Cash Expenditure	See Below	4,244,544	4,503,107
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	Gross Profit	27,179	5,124
	Operating Expenses	26,530	20,095
	Net (Deficit)/Surplus	649	(14,971)

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	Disposal Gain	6,818	10,642
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	Other Grants	1,500	24,643
	Southcare Private	2,419	2,375
		76,607	102,485

NOTE 6	**RECEIVABLES**		
	Other Receivables	61,030	24,292
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	Less: Provision for Doubtful Debts	(6,000)	(6,000)
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NOTE 7	**PREPAYMENTS**		
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		3,743,341	3,038,184
NOTE 10	**MOTOR VEHICLES**		
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		101,097	116,930
NOTE 11	**OFFICE EQUIPMENT AND FURNITURE**		
	Office Equipment & Furniture at Cost	680,215	717,043
	Less: Accumulated Depreciation	(392,958)	(371,689)
		287,257	345,354
NOTE 12	**CAPITALISED COSTS**		
	Site Feasibility	18,995	-
	Organisational Review	10,596	-
		29,591	-
NOTE 13	**CREDITORS,ACCRUALS AND TAX**		
	Creditors and Accruals	89,213	181,804
	GST, PAYG and FBT Payable	66,086	86,708
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NOTE 14	**UNEARNED REVENUE**		
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NOTE 15	**PROVISIONS - CURRENT**		
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		2013 $	2012 $
NOTE 16	**GRANTS IN ADVANCE**		
	Lotterywest	-	23,562
	Programs	29,533	61,315
		29,533	84,877
NOTE 17	**PROVISIONS - NON CURRENT**		
	Provision for Long Service Leave	148,811	119,811
		148,811	119,811
NOTE 18	**HACC ASSET REPLACEMENT RESERVE**		
	Opening Balance	401,158	293,756
	Transfer from Accumulated Funds	67,651	107,402
	Closing Balance	468,809	401,158

It is noted that included in the cash balance at 30 June 2013 of $2,159,029 is $468,809 (2012: $401,158) identified as being cash set aside for future HACC Asset Replacement. The increased cash set aside for this reserve was funded from the HACC recurrent grants received during the year. In addition there are cash funds set aside in relation to HACC leave provisions of $102,107 (2012: $69,249) at 30 June 2013.

NOTE 19 CONTINGENT LIABILITIES

The Organisation is required under various programs and funded projects to carry out various activities and report to the funding bodies on the achievement of stated KPI's. In some instances not all the contractually agreed activity has been achieved and or surpluses have been achieved hence there exists the possibility that future funding may be reduced. Not all such determinations and resolutions by funding bodies are not expected to be confirmed and or advised until later in the year. If such events do occur the financial impact will be recognised in the next year's financial report.

NOTE 20 GOING CONCERN

The accounts of the Organisation have been prepared on the going concern basis. The ability of the Organisation to continue as a going concern is dependent upon it being able to continue to attract continuing funding support from State and Federal Governments and other funding bodies.

NOTE 21 COMPARATIVE FIGURES

Certain comparative figures have been restated to conform with the current year's presentation.

NOTE 22 Subsequent Event

On 11 July 2013 the organisation entered into a contract to acquire a residential property for $675,000 plus acquisition costs. Settlement is due on 9 October 2013.

SOUTHCARE INC

Caring for the Community Since 1982

ANNUAL REPORT 2012 · 2013

SERVICES

Home and Community Care

Home Care Package Program Level 1-2

(previously Community Aged Care Packages)

Home Care Package Program Level 3-4

Veterans' Home Care

New Horizons Day Centre

Community Visitors Scheme

Aboriginal Family Support

Emergency Relief

Financial Councelling

Mankara Low Cost Food Store

Opportunity Shop

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